



To our new Clients!

Thank You for returning the paperwork to become a client of Trenner Law Firm.

Welcome! We look forward to working with you, and want to be sure that you understand all of your options before moving forward. If you have any questions concerning how to get started, please do not hesitate to call us.

We are here to help!

Your Client ID

You should have received your client ID in the subject line of the email you just received from us. You can usually find your Client ID (sometimes we will call it “our ref. no.”) in the subject line of almost all emails we send to you. Please remember to use your Client ID anytime you contact us - by email, phone, and when you make a payment.

Starting a New Project

When you are ready to start on your project, simply select the Order Form and submit it to us along with payment. All of our Order Forms and other Client-Only Resources are available to you 24 hours/day 7 days/week online.

Use this Link to access our [Online Law Firm Client Portal](#)

You will need your Password that we sent in an earlier email. Please keep this in a safe place, as you will need it anytime you access our Online Law Firm Client Portal.

Need Help Getting Started?

We have compiled a number of resources to help you make informed decisions. These Client-Only Resources are available to you 24 hours/day 7 days/week online using our [Online Law Firm Client Portal](#)

Contacting Us

I understand that you might have a lot of questions and might need some guidance. That’s what we are here for! Please do not hesitate to get in touch with us.

For questions of a general nature, including status of your matter, or how to access our Online Law Firm Client Portal, please contact my paralegal Lisa. You can reach my paralegal during normal business hours at our main line 720-221-3708 or email her at lisa@us-patentattorney.com

If you have a question you need to discuss with me, please [use this link to schedule a time for a phone call](#). Both free and paid options are available. We also offer video conferencing.

You can also email me directly at mark@us-patentattorney.com



If you send an email or have to leave a voice message, we will do our best to get back to you within one (1) business day. If you have not heard back, or it is very urgent, please continue to contact us to be sure we received your inquiry.

You are about to embark on an exciting journey into the world of business and entrepreneurship!

Remember, the most successful businesses and entrepreneurs are the ones that take action and don't give up.

Sincerely,

Mark D. Trenner
Attorney/Owner
Trenner Law Firm, LLC